



# Supporting Unattached Patients in West Parry Sound

**Parry Sound, ON** — The West Parry Sound Ontario Health Team and its partners are working to make it easier for people in West Parry Sound to access primary care. Partners include West Parry Sound Health Centre Rural Nurse Practitioner-Led Clinic, Parry Sound Family Health Team, Parry Sound District Paramedic Service - Community Paramedicine Program, and other local primary care organizations.

## Getting Care Depending on Your Situation

### 1. If you are losing your family doctor or nurse practitioner soon

- Sign up for **Health Care Connect** to be matched with a new provider.
- **How to register:**
  - Online: [Register here](#)
  - By phone: dial [811](#) (available 24/7)
- **Requirements:**
  - Valid Ontario health card
  - Up-to-date mailing address linked to your health card ([update here](#))

### 2. If you do not currently have a doctor or nurse practitioner anywhere in Ontario

- Use **CareBridge** for short-term primary care while you are connected to a permanent provider.
- **Requirements for CareBridge:**
  - Must not currently have a family doctor or nurse practitioner anywhere in Ontario
  - If you had a previous provider, their practice must already be closed
  - Patients must register before being seen and book an appointment
  - CareBridge is not a walk-in clinic
- **How to sign up for CareBridge:**
  - Online: [bit.ly/carebridge](https://bit.ly/carebridge)
  - By phone: 705-773-9265

### 3. If you are moving to West Parry Sound

- **If you have a provider in your previous area:** sign up for [Health Care Connect](#) to be matched with a local provider in West Parry Sound.
- **If you do not have a provider anywhere in Ontario:** sign up for [CareBridge](#) for temporary primary care while you are connected to a permanent provider.

## Other Care Options

### North East Virtual Care Clinic

A Nurse Practitioner-led virtual clinic for anyone in West Parry Sound who needs care, whether or not they have a primary care provider. Available evenings, weekends, and holidays.

Can help with new or persistent cough, fever, rash, or other urgent but non-life-threatening concerns.

#### How to access:

- Call: 1-888-684-1999
- Website: [www.nevirtualcare.ca](http://www.nevirtualcare.ca)
- Hours: 7 days a week, 1:00 p.m. – 9:00 p.m.

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